

The Central Claims Group
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The Central Claims Group

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Customer Feedback Form

Dear Mrs Angela Kirkham Nee O'reilly,

If you would like to enter our prize draw for your chance to win £500 in cash then please complete the below feedback form and return this to us. We select a winner on the 5th of every month. Good Luck!!

I hope you have had a good experience with ourselves, and we welcome any feedback that you may have about the company or any members of our team

Please fill in our Customer Feedback form and return it to us in the freepost envelope enclosed.

How satisfied were you with the following?

Excellent Good Fair Poor

Initial Phone call experience on 27/11/2017

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Filling out & understanding the claims forms

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Receiving updates on your claim

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Staff's professionalism and attitude

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Time length to complete the claim (Average 8-12weeks)

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Communication

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Ability to answer any of your questions

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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How would you rate the quality of our service?

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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How likely are you to recommend us to others?

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Your comments:

I FOUND THE SERVICE AND THE STAFF EXCELLENT I HAVE
 ALREADY GAVE OUT YOUR NUMBER TO A FEW FRIENDS
 WHO I KNOW ARE GOING TO GET IN TOUCH WITH YOU
 FANTASTIC SERVICE.
 THANK YOU ALL SO VERY MUCH.
 ALL

The Central Claims Group LTD

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